



Webinar: The Lost Art of Writing: Documenting Medical Necessity

Tuesday, September 26, 2017

2:30 – 4:00pm EST

Webinars Speakers: Angele Tran, OTR/L, CAPS

Hosted By: National Association of Rehab Providers & Agencies

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Target Audience: Rehabilitation Managers, Reimbursement Managers, Compliance Managers, Physical Therapists, Occupational Therapists, and Speech Language Pathologists

Format: Interactive Webinar

Educational Level: Intermediate

CE Availability: AOTA #9038; IDFPR #216.000298; ASHA Pending

CEUs/Contact Hours: 0.15 CEUs / 1.50 Contact Hours

Classification: AOTA Category 2: Occupational Therapy Process (Provider ID 9038)



Illinois Department of Financial
And Professional Regulation
CE Sponsor #216.000298

ASHA Course #: ABFR0001



National Association of Rehabilitation Providers and Agencies is approved by the Continuing Education Board of the American Speech-Language-Hearing Association (ASHA) to provide continuing education activities in speech-language pathology and audiology. **See course information for number of ASHA CEUs, instructional level and content area.** ASHA CE Provider approval does not imply endorsement of course content, specific products or clinical procedures.

This program is offered for 0.15 CEUs (Intermediate Level, Related Area)

Registration Fees: NARA Members \$ 149.00 (*registration is complete once membership is verified*)
Non-NARA Members \$ 249.00
Elite Members – included in membership fee

NARA Webinar

The Lost Art of Writing: Documenting Medical Necessity

Course Information continued

- Course Completion: In order to be eligible for the CE credit, attendees must meet the following:
- Log into the GoToWebinar (GTW) system with the unique link, name, and email address provided at registration;
 - Be actively engaged based on the GTW performance report – webinar is open on screen, participate in polls, participate in Q&As;
 - Complete the post webinar learning assessment on course objectives.
- Special Need: Requests should be directed to NARA via email at nara.admin@naranet.org or by calling (866) 839-7710 before September 8, 2017.
- Cancellations: All cancellations must be confirmed in writing a minimum of 1 week prior to the event date to be eligible for a full refund, less a \$25 cancellation processing fee. A cancellation made less than 1 week before the conference start date is not eligible for a refund, but can be transferred to another employee of the organization. Participant(s) who do not cancel in writing will be considered as “no shows” and will not be eligible for refunds/credits. In the event NARA shall need to cancel a conference, a full refund will be made to the registrant. In the event NARA should need to replace a session speaker, no refunds will be made; however, a suitable speaker will replace the previous speaker. NARA is not responsible for travel, hotel, or other attendee expenses in the event of a cancellation.

Webinar Description

As therapists we have seen published reports of multiple rehab settlements, the Center of Medicare and Medicaid Services (CMS) reports on overutilization of therapy minutes, lack of documentation to support the intensity of therapy provided, increased recovery audit activities, and more. Due to the migration toward electronic healthcare documentation, the art of writing quality notes has been lost amidst drop down boxes and build-a-sentence functions. In order to capture attention, we use similes, metaphors, and vivid imagery to paint a picture as it creates a powerful emotional response. The same should hold true to document medical necessity. The changing healthcare environment means not only to being knowledgeable in the latest techniques or modalities but also the need to document meticulously what we do and why we do it. Effective documentation begins with a solid understanding of the requirements outlined in the Medicare Benefit Policy, Claims Processing and Program Integrity Manuals. Keeping current with the latest compliance directives is no longer an option but a professional obligation. The ability to self-audit the documentation is a key factor in appropriate documentation. This type of high-quality documentation serves the organization well because it provides a real-time, historical account of therapy encounters with residents. Thorough and accurate documentation can be an important source of evidence in the event claims are reviewed for payment or quality of service concerns.

NARA Webinar

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Course Information continued

Learning Objectives

Attendees of this webinar will gain:

- Understanding of the Recovery Audit Program/Manual Medical Review Process and its impact to documentation of medical necessity
- Increased awareness of current clinical documentation issues that may result in denial of payment
- Describe and implement the necessary components of documentation to support medical necessity
- Utilize tools and resources to conduct a self-audit

Meet Our Speaker

Angele Tran, OTR/L, CAPS

With over 25 years of operational and clinical experience in healthcare, Angele functions as a compliance specialist for Friends Services for the Aging who provides compliance and risk management services to non-profit communities. Angele brings a background with a focus in long-term care and experience in acute and sub-acute rehabilitation. She has presented at AOTA, Leading Age PA and MD and American Burn Association.

Her expertise includes therapy staff development; documentation compliance; management training and monitoring; development of pathways, protocols, policies and procedures for therapy; therapy program enhancement; Additional Development Request and denial management; development of performance improvement and clinical compliance programs; and Medicare regulations and resources. She has also assisted with selection and implementation of an Electronic Health Record.

Speaker Disclosure: Ms. Tran has no relevant financial or nonfinancial relationships to disclose.

Chris Peterson, PT, DPT, Cert. MDT

Chris is Program Director of Telerehabilitation for Hartford Healthcare Rehabilitation Network in Hartford, Connecticut. Prior to his current role Chris spent 10 years in full time physical therapy practice including experience in practice management. He served as an adjunct faculty member in the doctoral physical therapy program at American International College in Springfield, MA. He currently serves as Secretary for the American Telemedicine Association's Tele-rehabilitation Special Interest Group and recently published on telehealth privacy and security in the International Journal of Telerehabilitation. In his role as Telerehabilitation Program Director he is the principal investigator for a grant funded research study that is seeking to establish the feasibility of telerehabilitation with a co-hort of post-surgical orthopedic patients within a post-acute healthcare setting. He manages all aspects of the telerehabilitation program including, regulation, training, privacy, security, staff training and project development. Additionally, Chris has been involved in advocating for the adoption and expansion of physical therapy services using telehealth at the local, state and national level.

Speaker Disclosure: Mr. Peterson has no relevant financial or nonfinancial relationships to disclose.

JANA CASON, DHS, OTR/L, FAOTA

Dr. Jana Cason is an associate professor at Spalding University's Auerbach School of Occupational Therapy in Louisville, Kentucky. She serves as chair of the American Telemedicine Association's Telerehabilitation Special Interest Group and chair of the American Occupational Therapy Association's Technology Special Interest Section. She is senior associate editor of the International Journal of Telerehabilitation, a peer-reviewed, open-access, PubMed indexed journal. She has authored numerous refereed articles, book chapters, and standards and guidelines documents related to telehealth.

Speaker Disclosure: Financial - no relevant financial relationship exists. Non-financial - Ms. Carson is Chair for ATA's Telerehabilitation Special Interest Group and AOTA's Technology Special Interest Group but does not receive compensation for these nonfinancial relationships to disclose.