CAN WE TALK?
FACING PRODUCTIVITY CHALLENGES IN A PATIENT-CENTERED WORLD

Presented by:
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STRATEGIES FOR IMPROVED PRODUCTIVITY
Survey Monkey Results: What are the top things that impact productivity positively?

- 25% Scheduling
- 17.5% Technology, enough devices
- 17.5% DOR leadership
- 10% POS documentation
- 10% Staffing / Staff experience
- 5% Concurrent and group treatment
- 5% Clinical autonomy / development
- 5% Therapist motivation
- 2.5% Understanding billable guidelines
- 2.5% Patient acuity

Planning Your Day:

- Day 1 Tape: Lisa PTA/DOR 44:15-45:04
- Day 1 Tape: Tammi, SLP/DOR 54:46-55:30
- Day 1 Tape: Lacey, SLP 30:04-30:34
- Day 1 Tape: Lisa, PTA/DOR 47:07-48:02
What to do when patients aren’t up and ready.

Handling Patient Refusals
Handling Unexpected Treatment Interruptions

The Benefits of Scheduling
Using Rehab Techs

- Day 1 Tape: Jessica, OTR 38:30-39:00
- Day 2 Tape: Nikki, PT 46:51-47:49

Point of Service Documentation

- Day 1 Tape: Tim, OTR 1:05:31 – 1:06:06
- Day 2 Tape: Caitlin, PT 06:14-07:01
- Day 1 Tape: Lindsey, PT 15:07-16:16
- Panel 1.3 06:46 – 07:36
- Day 2 Tape: Caitlin, PT 02:45-03:40 and 04:08 – 04:51
- Day 1 Tape: Lindsey, PT 12:00 – 12:20
- Panel 1.3 24:16 – 28:50
Efficient Evaluation Processes

- Day 1 Tape: Lacey, SLP  23:56-24:52
- Day 1 Tape: Kate, PT/DOR  1:17:17 – 1:17:46
- Day 2 Tape: Caitlin, PT  00:45 – 02:26
- Panel 1.3       02:14 – 04:26

Supervisory Meetings

- Panel 1.3     18:57 – 21:46
- Day 2 Tape: Nikki, PT  52:29 -53:53
Care Plan Meetings

Ideas for Outpatient Cancellations
Program Development that helps Patient Care Time

What’s different on Monday?
Closing Comments

The views expressed by these clinicians do not represent the views of any one organization.

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