

A blue-tinted background image showing a group of diverse healthcare professionals, including a woman in the foreground with curly hair, smiling. They are standing in a clinical or hospital setting.

DOING THERAPY RIGHT

AS ENVIRONMENTS CHANGE, WE INNOVATE CARE.

Physical Therapy | Occupational Therapy | Speech Therapy | Respiratory Therapy

DOING TELEHEALTH RIGHT

EXPANDING YOUR HEALTHCARE SPECTRUM

Use of Telehealth/Remote Supervision and Virtual On-Site evaluations to promote continued care

- Following CMS guidelines to ensure residents received the highest quality of care.
- Virtual visits allow for decreasing patient exposure to various staff members.

Partnered with HIPAA compliant technology for telehealth/ virtual use

- AI technology for accurate virtual assessments

Post-discharge, follow up capabilities for residents utilizing telehealth technology

- Decrease risk of re-hospitalization
- Patient satisfaction
- Real-time check-ins with visual component for enhanced care

Patient support for use of Telehealth

- Education regarding technology



GETTING PDPM RIGHT

INTERPROFESSIONAL COMMUNICATION,
ACCURATE PATIENT CHARACTERISTICS

PDPM Partnership

Encore has invested in training for our operations, clinical, compliance, and appeals teams to become RAC-CT® certified to be a valued MDS support system to our partners.

- Our interprofessional communication with your team ensures the accuracy of patient characteristic MDS coding
- Seven days a week coverage to meet the clinical needs of every patient

PDPM Clinical Pathways Right Care – Right Place – Right Time

- Evidence-based care and outcome measurement for PDPM clinical categories
- Therapist guide for efficient use of clinically appropriate modes of treatment
- Successful resident-centered assessment, treatment, and engagement

PDPM Academy

Comprehensive e-learning platform highlighting:

- MDS Coding
- Value-based purchasing
- Quality Reporting Program
- Quality Measures
- Interprofessional PDPM Clinical Pathways



For more information, contact us at **866-400-4578**
or visit us at www.DoingTherapyRight.com



STAFFING DONE RIGHT

PROVIDING CONSISTENT CARE,
INDUSTRY-LEADING RETENTION RATES

We pride ourselves on recruiting the best therapists, providing them with comprehensive training, and treating them with respect. We are dedicated to providing outstanding patient care, efficiency, and compliance for our clients and we firmly believe these goals are best achieved by happy employees who are given the time and resources they need to do their jobs properly.

*Encore is extremely proud of our 14% turnover rate
compared to an industry average of 30% for
other therapy services providers.*

Encore has dedicated resources to manage employee retention including:

- Oversight and guidance from regional managers
- Scale and staff coordination resources allowing for flexible work schedules
- Opportunity to work with a well-run, growing organization
- Client stability with many long-term customers
- Competitive wages and benefits
- Staff recognition
- Active employee feedback mechanism

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RIGHT CLINICAL PARTNER

PATIENT-CENTERED CARE,
ENHANCED CLINICAL COMPETENCY

Our focus is on patient-centered clinical care that leads to functional and measurable meaningful outcomes. Our knowledgeable and experienced Continuous Quality Improvement department collaborates with our therapists in the field to ensure they are effectively delivering evidence-based rehab therapy services.

Four Discipline Approach

Physical
Therapy

Occupational
Therapy

Speech
Therapy

Respiratory
Therapy

Clinical Programs

We offer over 40 comprehensive clinical programs that help guide our therapists in developing treatment plans to increase the overall functional independence of each patient.

Education is our Clinical Advantage

Encore recognizes the importance of therapy training and education for our employees, our clients, and our company. Our goal is to ensure the highest caliber training and continuing education to assure our employees and partners have the knowledge and skills necessary to consistently maintain and improve patient care.

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SHARING THE RIGHT DATA

COMPETITIVE ANALYSIS OF YOUR FACILITY AND COMPETITION

Strategic Development Partnership

As a partner of Encore, our customers have access to Advisory Board data, a healthcare “think tank” that works with over 91% of the hospitals in the country, to get the most current CMS outcomes, utilization data and industry best practices to enhance referral relationships.

- Most current available Medicare A data and market analytics
- Detailed market information for hospitals, Accountable Care Organizations (ACOs), Managed Care Organizations (MCOs), and Specialty Physician Groups
- Competitive analysis
- Customized reports specific to your marketing needs

Our goal is to help our partners be the facility of choice in their community through our joint marketing efforts.

- Personalized marketing materials
- Best practices community referral strategies
- Patient discharge surveys and spotlights
- Facility report cards

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