

TELEHEALTH VISIT INSTRUCTIONS & CONSENT FORM

(Insert Patient First and Last Name)

(Insert Therapist Name) is looking forward to your live video physical therapy session on (Insert Date and Time). Please click this link (insert therapist's personal telehealth room link ask therapist for this info) to enter the waiting room for your visit.

If this is your first telehealth visit, please see attached document for instructions to get started.

Please be sure to have the following ready:

- Internet connection
- A device (phone, tablet, computer) with a camera and audio
- Some private space to exercise comfortably

If this is your FIRST live video visit with _____, please read the disclosure below and reply to this email to accept all terms. This is required for treatment to proceed. Thank you. We look forward to working with you.

Telehealth Disclosure and Consent

1. *I voluntarily wish to engage in a telehealth visit with my therapy provider at _____ (also known hereinafter as "Therapy Provider").*
2. *My Therapy Provider has explained to me that HIPAA-compliant video-conferencing technology will be used to enable the telehealth visit. I understand this visit will not be the same as an in-person, direct patient therapy provider visit since I will not be in the same room as my Therapy Provider.*
3. *I understand there are potential risks associated with using video-conferencing technology, including (a) the risk of technical interruptions or failures, or (b) the risk of unauthorized access to my healthcare information. I understand that either my Therapy Provider or I may discontinue the telehealth visit if it is felt that the video-conferencing connections are not adequate or secure for the telehealth visit.*
4. *I hereby hold harmless and agree not to sue Therapy Provider, and its parent company, subsidiaries, agents, affiliates, associates, officers, directors, owners, and employees (collectively "Releasees") from any losses or damages due to loss of, or unauthorized access to, my health information caused by or alleged to be caused by technical interruptions, failures, or difficulties in connection with the telehealth services provided by Releasees, to the fullest extent permitted by law.*
5. *I understand that Therapy Provider may share my health information with other individuals for scheduling and billing purposes. I further understand that other staff members may be present*

6. *during my telehealth visit to operate the video-conferencing equipment, as needed, and the above-mentioned individuals will maintain confidentiality of the information obtained.*
7. *I understand that for each telehealth session, I will be asked to show a photo ID to confirm my identity. Likewise, I have the right to ask Therapy Provider practitioner to show his/her identification and credentials to confirm his/her identity.*
8. *Please reply to this email to accept, I certify:*
 - *That I have read or had this form read and/or had this form explained to me*
 - *That I fully understand its contents including the risks and benefits of engaging in the telehealth session.*
 - *That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.*